2027 Blue Cross and Blue Shield Service Benefit Plan
FEP Blue Standard and FEP Blue Basic
Section 5. Benefits

Section 5. Benefits

See Section 2 for how our benefits changed this year and towards the end of the brochure for a benefits summary of each option. Make sure that you review the benefits that are available under the option in which you are enrolled.

Section 5(a). Medical Services and Supplies Provided by Physicians and Other Healthcare Professionals - 37
- Diagnostic and Treatment Services - 38
- Lab, X-ray and Other Diagnostic Tests - 39
- Preventive Care, Adult - 41
- Preventive Care, Child - 44
- Maternity Care - 46
- Family Planning - 49
- Reproductive Services - 50
- Allergy Care - 51
- Treatment Therapies - 52
- Physical Therapy, Occupational Therapy, Speech Therapy, and Cognitive Rehabilitation Therapy - 54
- Hearing Services - 54
- Vision Services (Testing, Treatment, and Supplies) - 55
- Foot Care - 56
- Orthopedic and Prosthetic Devices - 56
- Durable Medical Equipment (DME) - 57
- Medical Supplies - 59
- Home Health Services - 59
- Manipulative Treatment - 60
- Alternative Treatments - 60
- Educational Classes and Programs - 61

Section 5(b). Surgical and Anesthesia Services Provided by Physicians and Other Healthcare Professionals - 63
- Surgical Procedures - 64
- Reconstructive Surgery - 65
- Oral and Maxillofacial Surgery - 66
- Organ and Tissue Transplants - 67
- Anesthesia - 73

Section 5(c). Services Provided by a Hospital or Other Facility, and Ambulance Services - 75
- Inpatient Hospital - 76
- Outpatient Hospital or Ambulatory Surgical Center - 78
- Blue Distinction® Specialty Care - 82
- Residential Treatment Center - 83
- Extended Care Benefits/Skilled Nursing Care Facility Benefits - 84
- Hospice Care - 85
- Ambulance - 87

Section 5(d). Emergency Services/Accidents - 89
- Accidental Injury - 90
- Medical Emergency - 91
- Ambulance - 92

Section 5(e). Mental Health and Substance Use Disorder Benefits - 93
- Professional Services - 94
- Inpatient Hospital or Other Covered Facility - 95
- Residential Treatment Center - 95
- Outpatient Hospital or Other Covered Facility - 96
- Not Covered (Inpatient or Outpatient) - 96

Section 5(f). Prescription Drug Benefits - 98
- Covered Medication and Supplies - 115

Section 5(g). Dental Benefits - 122
- Accidental Injury Benefit - 122
- Dental Benefits - 123

Section 5(h). Wellness and Other Special Features - 126
- Health Tools - 126
- Services for the Deaf and Hearing Impaired - 126
- Web Accessibility for the Visually Impaired - 126
- Travel Benefit/Services Overseas - 126
- Healthy Families - 126
- Diabetes Management Program - 126
- Blue Health Assessment - 127
- Pregnancy Care Incentive Program - 128
- Annual Incentive Limitation - 128
- Reimbursement Account for Basic Option Members Enrolled in Medicare Part A and Part B - 128
- MyBlue® Customer eService - 128
- National Doctor & Hospital Finder - 128
- Care Management Programs - 129
- Flexible Benefits Option - 129
- Telehealth Services - 130
- The fepblue Mobile Application - 130
- Weight Loss Management Program - 130

Section 5(i). Services, Drugs, and Supplies Provided Overseas - 131

Non-FEHB Benefits Available to Plan Members - 134