2027 Blue Cross and Blue Shield Service Benefit Plan
FEP Blue Standard and FEP Blue Basic
Section 1. How This Plan Works

Your medical and claims records are confidential

We will keep your medical and claims information confidential. We may use aggregated medical record information that does not disclose your identity for bona fide medical research or education.

Note: As part of our administration of this contract, we may disclose your medical and claims information (including your prescription drug utilization) to any treating physicians or dispensing pharmacies. You may view our Notice of Privacy Practice for more information about how we may use and disclose member information by visiting our website at www.fepblue.org.